## PUBLIC SERVICE STANDARD NEW STUDENT ADMISSION AT INSTITUT SENI INDONESIA PADANGPANJANG

## A. SERVICE DELIVERY

No	Components	Description
1	Service Requirements	1. SNMPTN PATH a. Students who graduated from high school in the current year b. Have academic achievements and meet the requirements determined by PTN c. Have NISN and are registered in PDSS d. Have semester 1-5 report card grades that have been filled in PDSS e. Participants who choose study programs in the arts and sports fields are required to upload a portfolio
		2. SBMPTN PATH a. Have a permanent LTMPT account b. Indonesian citizens who already have a Citizen registration number (NIK) c. High school/equivalent students who are prospective graduates of the current year must have a certificate of high school/vocational high school/Islamic high school/vocational high school students in grade 12 or package C students in the current year with a maximum age of 25 years at that time d. The certificate must be accompanied by a recent color photo, school stamp/stamp, and the principal's signature e. Participants from the previous 2 years must have a diploma with a maximum age of 25 years at that time. For high school/equivalent graduates from abroad must have an equivalent diploma f. Did not pass the SNMPTN pathway in the current year and the previous 2 years g. Participants who choose the Science and Technology study program will take the TPS, English, and TKA Soshum tests h. Participants who choose a mixed study program (Social and humanity and Scince and Technology) will take the TPS, English, TKA Science Tech, and TKA Social and Humanity tests. i. Medical and dental study programs are only chosen by SMA/MA graduates majoring in science

		admissions test
	Service Product	
4	Handling Complaints,	Complaints, suggestions and input are addressed to the
	Suggestions and Feedback	Rector through:
		1. Telephone: 0752-82077
		2. Fax: 0752-82803
		3. E-mail: isi@-padangpanjang.ac.id
		4. Website: www.isi_padangpanjang.ac.id

## B. Manufactiring

No	Components	Descriptions
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1	Legal basis	1. Regulation of the Minister of Education, Culture,
		Research, and Technology Number 10 of 2022 concerning
		the Organization and Work Procedures of Institut Seni
		Indonesia Padangpanjang
		2. Regulation of the Minister of Education and Culture
		Number 37 of 2014 concerning the Statutes of Institut Seni
		Indonesia Padangpanjang
		3. Decree of the Minister of Research, Technology and
		Higher Education Number 837/M/KPT.KP/2018
		concerning the Dismissal and Appointment of Rector of
		Institut Seni Indonesia Padangpanjang for the Period 2018
		to 2022
2.	Facilities and infrastructure	1. Service Room
		2. Table, Chair
		3. Computer
		4. Printer
		5. Office Stationery
		6. Other Supporting Documents
3	Committee Competence	1. Human resources who have knowledge and understand
		the procedures for implementing exam supervision
		2. Human resources who understand the SOP for
		implementing activities
		3. Human resources who understand the administration of
		exam documents
		4. Human resources who have the ability to operate
		computers, especially data processing applications
4	Internal supervision	Head of the Committee
_	Number of Committee	1. Board of Committee
5		2. Director
		3. Committee Chairperson
		4. Vice Chairperson

5. Finance Section
6. Public Relations Section
7. Secretary
8. Examination Implementation Section
9. Examination Supervisor Section
10. Equipment Section
11. Security Section
12. Consumption Section
13. Monitoring and Evaluation Team